



# RULES AND REGULATIONS

# **Cancellation Policy**

Reservations may be cancelled up to 14 days prior to scheduled arrival. 25% of cost plus tax will be forfeited. For 13 days to 7 days prior to scheduled arrival, 50% of cost will be forfeited. Full fee charged for all sites and dates if "no show" or if guest gives less than 7 days notice prior to arrival date. We do not offer full refunds.

If you need to cancel your reservation, you must call the resort during business hours. Email notifications are not accepted.

#### Refunds

Camping is an outdoor experience. No refunds or credits provided due to the discomfort of nature. No refunds or credits will be made for early departures.

### Reservations

All reservations must be paid in full when booking.

## Video/Camera Surveillance

Property and buildings are monitored. Customer grants to The Oaks RV Resort, its representatives and employees the right to take photographs of me and my property in connection with the above-identified subject. Customer authorizes The Oaks RV Resort, its assigns and transferees to copyright, use and publish the same in print and/or electronically. I agree that The Oaks RV Resort may use such photographs of me without my name and for any lawful purpose, including for example such purposes as publicity, illustration, advertising, and web content.

## **Check In/check Out**

Check in time is 2:00 pm to 5:00 pm. Check out time is 11:00 am. An additional charge of \$100.00 per hour will be assessed for late departures with a one hour minimum charge. All campers and visitors must check in at office upon arrival and receive a vehicle pass. RV must be present at time of check-in in order to enter resort.

## **Quiet Hours**

10:30 pm until 8:00 am. Children under 16 must return to their own site by 10:00 pm.

### **Speed Limit**

7 mph or less throughout the park.

### Campers

Parents/caregivers are responsible for appropriate behavior of their children. Be aware of where your children are and what they are doing at all times. Children MUST be supervised in bath house and restrooms. Parent/guardian will be held financially liable for damages caused by their children.

# **Bicycle and Golf Carts**

Ride only on roadways and do not ride after dusk. Do not park or ride them on grass, pool area, or through landscaping. all children less than 16 years must wear a helmet while riding a bicycle.

## Drones

Drones are not permitted anywhere on The Oaks RV Resort property for privacy and safety reasons.

## **Vehicles And Trailers**

You are permitted one RV and one vehicle per assigned site. Do not park on patio, grass, another site, or in the road.

## **Golf Carts**

(Electric carts only) MUST be registered at check in. Permit required and may be obtained in office. No one under the age of 18 is permitted to drive any cart without a parent/grandparent on board. Privately owned golf carts must have proof of proper liability insurance and must be shown with a minimum of \$50,000 coverage in personal injury and property damage held on the golf cart. Golf carts are not permitted off the premises.

# **Laundry Facilities**

Hours as posted. Do not leave clothes unattended. No washing of rugs or blankets and no washing of pet beds or pet bed covers

### Garbage

Please keep your site tidy. STACK and TIE garbage and place at curb, by your site for courtesy pick-up at 10:30 am. For your convenience, we also have a dumpster on site. If management must clean your site, there will be an extra charge. Do not leave any garbage outside overnight as we do have bears and it will attract them to the camp site.

## **Sewer Connectors**

Use of rubber donut or watertight collar on all sewer connections is required. Available for purchase at office if needed.

# Water Hydrants

Our water hydrants are frost proof, however, water must be turned off with hoses disconnected from the hydrant and camper when temperatures are below 32 degrees fahrenheit. Guest is financially responsible for any frozen hydrants and damage due to non-compliance.

# **Firewood And Firepits**

NO OUTSIDE FIREWOOD PERMITTED IN THE RESORT. Firewood is available for purchase at office and will be delivered to your site free of charge. Please do not stack firewood on grass and do not cut down trees. Campfires are allowed only in designated fire pits and must be attended to at all times. Absolutely no burning of garbage, paper, cans, glass, etc. in your fire pit. Firewood only. Please do not overload firepit.

# Alcohol

Absolutely no public display, please keep in a koozie or cup.

# **Jack Pads**

Please use jack pads on sites (wood, plastic, or rubber).

# **Prohibited**

Generators, tents, any type camper without hookups, pop up campers, tarps, overnight use of any kind of outside lighting as a consideration of other campers, fireworks, firearms, disorderly behavior, walking through other peoples' sites, oil changes and lubes, clotheslines, hanging clothes outside, hot grills on picnic tables, any permanent connections, foundations, porches, storage buildings/units/trailers or similar-type structures, roofs shall NOT be constructed. No digging, flag poles, signs, plantings, landscaping, stakes, lawn ornaments, etc. on sites. Do not cover grass with mats, carpet, etc. No ropes or chains tied to utilities, trees, or signs. Do not put nails in trees. No liquid waste of any kind may be dumped on ground or in dumpsters. There is a \$300 charge for sewage spills. All campers / vehicles must be clean & in good repair or, you will be asked to leave with no refund.

## **Mail Services**

There is no mail service on property. There is a local post office 5 minutes from the resort.

## **Occupancy**

MAXIMUM of 6 people allowed (including visitors) per site at any one point and time. Any visitors that wish to use the pool must purchase a day pass at the office.

## Pets

Must be on a maximum 6' leash length. Need to be current on all vaccines. May not be left outside when owners are away from site or resort, nor may they be left inside RV to continually bark. Excessive barking, growling, or any aggressive behavior will not be tolerated. If your pet is not under control, you may be asked to leave resort without a refund. Other than service dogs, pets are not allowed in buildings or pool area. Do not tie your pet to resort property including trees and picnic tables. Clean up after your pet and properly dispose of all pet waste/litter in proper receptacle. No matter where you are located on the property "this includes woods and walking trails" Please be respectful. Pets may be off leash inside pet park area only. Please maintain control of your pets. We offer a free pet washing station next to the laundry room. Please leave pet washing station clean when you are finished.

